



News Release

CITY MANAGER'S OFFICE

For release: 03/9/2022
Contact: Laurie Mullens
972-899-5131 / 940-597-3721
lmullens@highlandvillage.org

1000 Highland Village Road
Highland Village, TX 75077
www.highlandvillage.org

City Receives American Heart Association Workplace Health Achievement Award

At the March 8 meeting, Council received a presentation on the City's achievement of Gold Level by the American Heart Association for taking significant steps to build a culture of health and well-being for the workforce. The City of Highland Village is one of more than 450 organizations nationwide that completed the index assessment this year. Highland Village scored 149 out of 151 earning the Gold Level Work Health Achievement Award.

"This recognition affirms the efforts of the human resources department's work in providing a healthy workplace through such programs as the Wellright wellness initiative that is used by nearly 80% of City employees," stated Mayor Charlotte Wilcox. "The City clearly values the health of their employees and supports their efforts in achieving a healthy lifestyle."

Council approved the first read of an ordinance adjusting the City's policy relating to a utility billing adjustment in the event of a residential water leak. Typically a water leak is accompanied by a substantially inflated water bill. As a courtesy to residents, the City has a mechanism to provide a billing adjustment. The new policy will calculate a "leak adjustment amount" which is the water charges associated with the seasonal average plus the wholesale water volume rate applied to the leak related usage; the adjusted bill will consist of the billed water amount less the calculated leak adjustment amount. Additionally a leak adjustment request must be submitted within two months following the end of the billing cycle the adjustment is requested, residents are required to have the leak fixed and register for the City's leak notification service and remain enrolled for a minimum period of time. Residents are allowed to request a billing adjustment due to a water leak no more than two times.

During the Mayor and Council Reports, Mayor Wilcox presented a proclamation recognizing Winning the Fight's new program, BetteRx Safe Than Sorry campaign and their efforts to educate communities on the importance of using strong and durable safes in their homes to securely store prescriptions and over the counter medication.

During the City Manager and Staff Reports, the annual State of the City video was shown.

The City Council early work session and regular session is available on HVTV (Spectrum 16; Frontier 43) and via website live streaming at www.highlandvillage.org/hvtv. The meetings are also available for on-demand viewing on the city [website](http://www.highlandvillage.org).