



# YOUR RECYCLING CART!



## WHAT YOU NEED TO DO NOW ABOUT YOUR NEW SERVICE!

- Delivery date of the cart will be the days of August 21<sup>st</sup> through August the 27th. First official week of collection begins Monday; September 1<sup>st</sup> on your existing service day. After these dates if you have not received a cart please call Waste Management Customer Service: **(972) 315-5400.**
- Other questions? Please do not hesitate to call us at the number above, we are happy to serve!
- Your cart is a 65-gallon recycling cart. If you see the need for a smaller cart, the city has provided 35-gallon carts you may choose instead of the 65-gallon cart. Only (100) 35-gallon carts will be distributed and will go to the first 100 requests. Only one size cart per resident. Please call the City Office for information on obtaining the smaller cart at: (972) 899-5091. If you decide not to participate with a cart and would like blue bags, you may choose the following option. Order the blue bags from Waste Management @ (972) 315-5400. Waste Management will deliver on a one-time basis only 100 blue bags for your use. A resident may recycle by blue bags or a cart, but not both.
- There is a list of accepted recyclable materials on the inside of the lid of the cart. This will serve as a reminder. All items may be placed in the cart together; no separation is required. Please rinse all containers before placing in the cart. Do not place any item in the cart except what is listed. No liquids, no food, no hazardous waste and no yard waste! The recycling truck will be labeled "Recycling", however it may physically resemble the solid waste truck in dimensions and color.

## HOW THE PROGRAM WORKS



- Your Recycling collection day will remain the same at this time.
- On your collection day, place your cart out for collection no later than 7 a.m.
- New recycle cart handles should face the street or alley to make collection easier for collection crews. This also helps prevent accidental damage to the cart.
- After collection, remove your cart from the alley or street and store in a secure and convenient location.
- Do not overfill the containers. The lids must remain closed to prevent littering. Do not place recyclable items outside of the cart.
- Do not place anything that is not listed on the inside of the lid in the cart. Do not put hot ashes, coals, or household hazardous waste in your cart.
- Do not use the cart for any purpose but recycling.
- If your cart is lost or stolen, please file a police report and then call Waste Management for a replacement. Do not leave the cart on the street or in the alley where it may be stolen or damaged.

Waste Management is proud to be your choice service provider in the City of Highland Village!



CITY OF

Highland Village

## ITEMS THAT CAN BE RECYCLED

### MIXED RESIDENTIAL PAPER

Newspaper, inserts, magazines, paperboard boxes, mail, junk mail, office paper, phone books, paperback books and flattened cardboard.

### CANS

Food, beverage, and soft drink cans composed of tin, steel or aluminum; other clean cans of same material.

### GLASS

Unbroken food & beverage containers that are clear, brown, or green in color.

### PLASTIC

HDPE (milk and detergent bottles), PET (primarily soft drink containers), bottles generally referred to as one & two liter soft drink, milk, juice, water, shampoo, liquid soap, plastic containers with #1 through #7 recycling symbol on bottom of the container.

## ITEMS THAT MUST NOT BE RECYCLED

- ❗ Household trash
- ❗ Aluminum foil
- ❗ Auto/window glass
- ❗ Ceramics, china/dishes
- ❗ Drink boxes with straws
- ❗ Hard cover books
- ❗ Light bulbs
- ❗ Waxed milk and juice cartons
- ❗ Plastic grocery sacks



- ❗ No Styrofoam of any kind (cups, plates, food containers, peanuts or packaging materials)
- ❗ Plastic toys
- ❗ Waxed paper/food containers
- ❗ Yard waste
- ❗ Plastic, glass or metal containers that held hazardous materials such as motor oil, paint, pesticide or weed killer

Did you know? One pizza box with food content can downgrade a whole load of Recycling material.

## QUESTIONS

For additional information, to report a damaged or stolen cart, or for comments on service, please call the Waste Management Customer Service (972) 315-5400.